

Biography

BRUCE R. JAEGER

Army Senior Fellow
Deputy Under Secretary of the Army



Dr. Bruce Jaeger is a Senior Fellow for the Department of the Army. His career demonstrates substantial breadth and depth, with experience in military, academic, industry, and civil service settings in such positions as commander, professor, corporate executive, and senior advisor.

Before his selection as Senior Fellow, Dr. Jaeger served as senior advisor to the Director of Army Safety. He developed policy and programs that transformed Army safety worldwide. He worked closely with the Office of the Chief of Staff of the Army and with headquarters staffs of all 22 major Army commands. Dr. Jaeger's efforts contributed to consecutive years of decreased mishaps, reversing a trend of five straight years of increased accidents.

Prior to this, Dr. Jaeger was Vice President of Training for West Corporation, the market leader in outsourced sales and customer service. He created and implemented workforce development programs for over 50,000 employees annually, helping the company grow from 6 sites to 20. He was promoted to Vice President of Regional Operations and for four years led multiple sites in Texas, Alabama, Georgia, and Illinois for clients such as ATT, Citibank, Chase, Southwestern Bell, Sears, American Express, and Verizon. His sites routinely ranked in the top five of West Corporation for quality and productivity.

Dr. Jaeger began his career as a commissioned officer in the Air Force, serving over 20 years. He performed in progressive leadership roles pertaining to education and training, to include Flight Commander at the Officer Training School, Associate Professor at the Air Force Academy, Squadron Commander for Air Force basic military training operations, and Division Chief for advanced training research at Armstrong Laboratory.

EDUCATION

- Ph.D., North Carolina State University, Raleigh, NC
- M.S., Purdue University, West Lafayette, IN
- M.A., Naval War College, Newport, RI
- B.S., United States Air Force Academy, Colorado Springs, CO

SIGNIFICANT TRAINING

- Naval War College
- Air Command and Staff College
- Squadron Officer School

AWARDS AND HONORS

- Achieving Company Excellence (ACE) Award – twice, West Corporation
- Vice President Gore's Golden Hammer Award – twice
- Psi Chi Honor Society and Phi Kappa Phi Honor Society
- Numerous military and civilian awards and decorations